

short stay housing in **Rotterdam**



short stay housing in Rotterdam

for international guests

Stadswonen

Visitors' address:

Struisenburgdwarstraat 109
3063 BT ROTTERDAM

telephone: 010 – 800 72 00

fax: 010 – 414 50 86

www.shortstay.nl

Postal address:

Postbus 4057
3006 AB ROTTERDAM

eur@stadswonen.nl

Opening hours desk:

Monday through Friday, 10 am to 6 pm

Account number:

NL81 BNGH0285047558 (IBAN code)

Bank BNG - Koninginnegracht 2

2514 AA DEN HAAG

Swift code BNGHNL2G

Opening hours telephone:

Monday through Friday, 9 am to 5 pm

Edition: May 2010

stadswonen • housing

short stay housing **in Rotterdam**

welcome

The Rotterdam region is an excellent location for internationally operating companies and organisations, and the home of the Erasmus University Rotterdam (EUR). The city of Rotterdam is visited regularly by international students, staff, researchers and other guests of the university, who need fully furnished short stay accommodation.

Once you have made the decision to study and stay in Rotterdam, you will have to find a place to live. The Erasmus University and Stadswonen are working together to accommodate Short Stay guests. Stadswonen is a housing company with a social responsibility, operating on a cooperative non-profit basis. Short Stay housing is one of the products offered by Stadswonen.

stadswonen

Stadswonen is a Rotterdam-based housing co-operative company for people who prefer to live in the city (centre). We own, manage and rent 7,000 houses and more than 32,000 square meters of business premises. We offer student apartments, city apartments and studios, corporate housing, parking spaces, storage facilities and short stay housing.

short stay housing

Short Stay housing is meant for foreign guests, who intend to stay and study in Rotterdam for a limited period of time.

Rooms have been especially reserved for this particular group of guests, of whom 90 percent are students. To qualify for short stay accommodation registration at the EUR is mandatory. Short Stay contracts are valid for the duration of the registration, with a maximum of one year. All our rooms are fully furnished.

benefits of short stay housing

- On-line room selection;
- Immediate availability upon arrival in Rotterdam;
- Each location has a Residence Assistant who is well-equipped to answer all your questions;
- The service cost is included in the rental fee;
- The only thing arriving guests have to do, is to bring their personal belongings with them!

rental price

Short Stay accommodation can cost between € 365 and € 850 per month, depending on the type of housing. In general, rental prices won't exceed € 600. Shared apartments and rooms are the cheapest option (less than € 400 per month), including shared utilities (bathroom and toilet). A private studio, including shower and toilet, costs between € 600 and €

short stay housing in Rotterdam

750 per month. Private two-room apartments in our highest category costs € 850 per month.

service cost

The monthly rent comes with a service cost component. This component includes: water, gas, electricity, inventory/ furnishing, access to broadband services such as Internet, building maintenance, repair service, interest, all required taxes and levies and generally a TV/ radio connection by cable.

non-profit

Stadswonen operates on a co-operative non-profit basis. Our core business is the fulfilment of our guests' needs; not the need to make a profit.

service

Stadswonen wants to make sure their short stay guests have nothing to worry about. To make their stay as pleasant and comfortable as possible, we organise information meetings, appoint Residence Assistants, and regularly inform our guests through our newsletter. We want to make sure that our guests are totally satisfied tenants. Therefore we conduct surveys, to help us optimise our service.

residence assistant

The Residence Assistant, who is a student as well and a resident of the building, is the first person guests can turn to. If you have a problem with your broadband service or a question about the laundry facilities, he or she will be there to help and inform you. The Residence Assistant knows what kind of questions to expect and will direct guests to other sources of information in case of specific questions and/or problems. Furthermore, Residence Assistants inform the guests about the latest developments and organise meetings and parties to make our guests feel at home.

relevant weblinks

www.shortstay.nl

www.eur.nl

www.esn-rotterdam.nl

www.ret.nl

www.rotterdamlife.com

www.stadswonen.nl

Frequently Asked Questions

What inventory does the Short Stay apartment have?

All rooms are fully furnished and ready for occupation.

Anything you may need is there: bed, mattress, bed linen, bookcase, desk with drawer set, lamps, chair, kitchen utensils, fridge, washing-machine, coffee-maker and a vacuum cleaner.

All a guests needs to bring is their personal belongings.

Are the Short Stay apartments more expensive in comparison to the apartments for Dutch guests?

The Short Stay apartment comes with an extended service cost component. This component includes: water, gas, electricity, access to broadband services such as Internet, building maintenance, repair service, interest, all required taxes and levies, generally a TV/ radio connection by cable and the costs that specifically represent the costs of Short Stay housing, such as inventory/furnishing, extra cleaning and keeping the rooms exclusively available for international guests. This way, Stadswonen will be able to offer immediate housing to international guests at the moment they arrive in Rotterdam. However, the costs of keeping the apartments temporarily vacant in order to ensure the availability has to be covered.

Is there a maximum or minimum rental period?

To maintain our unique service to have fully furnished rooms available for short stay guests upon arrival, guests are required to have the rental period established beforehand. This period has to be in accordance with your mandatory registration at the EUR and may not exceed one year. It is not possible to terminate the contract prematurely or to move rooms before the agreement expires.

What are the options for the Short Stay guests when the rental period expires?

For the need of housing succeeding the rental period of the Short Stay apartment the guest can apply for an apartment with Stadswonen. Since the apartments of Stadswonen have a waiting list and are allocated by the accumulated time on the waiting list, it is advised to apply for an apartment as soon as possible.

How and when is the rent paid?

An initial payment of the first month's rent is due on or before the date of the commencement of the rental agreement.

Following this initial payment, advance monthly rental payments must be made on or before the first day of each month in accordance with the rental agreement terms. Guests may pay by Visa/Maestro or bankcard at the desk of Stadswonen. A bank transaction is also possible. Cash payments are not accepted. Questions about payments can

short stay housing in Rotterdam

be send in advance to Stadswonen; eur@stadswonen.nl Per outstanding month's rent a late fee of € 10 will be charged.

Where can the key be picked up?

From Monday till Friday guests can pick up their key between 10:00 a.m. and 6:00 p.m. at the desk of Stadswonen. For arrivals outside office hours, in weekends, evenings or during national holidays, guests need to contact the Residence Assistant of the building at least 7 days in advance on arrival in order to pick up the key. Check www.shortstay.nl ('Accommodation') to find the information on the concerning Residence Assistants. Guests who disregard the advanced arrival announcement will not be able to pick up the key. Guests need keep in mind that it is not possible to pick up the key between 10:00 p.m. and 9 a.m.

How can the guests check in?

The guests need to sign their rent agreement at the desk of Stadswonen after the key is handed over. Guests arriving outside office hours and during the weekend should contact the Residence Assistant of their building. The apartment will be available on the first day of the commencing date after 2:00 p.m. The key gives access to the main entrance of the building, the apartment and other accompanying areas such as the garbage disposal area and the bicycle shed.

stadswonen • housing

You will find a room check-in form in the room. This form is used to indicate the condition of your room and inventory prior to your occupancy. Please review this form thoroughly before you sign it. It must be returned within 5 days after arrival. Missing or damaged items of the inventory list should be reported. If you need any assistance with this form, do not hesitate to ask your Residence Assistant. Any damaged, broken or missing items not indicated on the form will be billed to your account.

Can the short stay apartments be reached by public transport?

The Short Stay apartments as well as the educational institutions like the Erasmus University are easily reached by public transport. Most of the apartments are located in the city centre and close to the University.

What is the relationship between Stadswonen and the Erasmus University Rotterdam?

Stadswonen is the Erasmus University Rotterdam's preferred supplier for hosting international guests and researchers in Rotterdam. As a result Stadswonen and the EUR are closely working together to accommodate as many international guests as possible. Stadswonen has a fixed catalogue of apartments especially furnished for the international guests of the Erasmus University Rotterdam.

short stay housing in Rotterdam

How does Stadswonen optimise their services?

Stadswonen is very interested in the opinion of their tenants, which fits in our vision to make the fulfilment of our guests' needs our core business. Keywords are convenience, comfort, safety and quality. Within a few weeks after arrival the guests will be invited by e-mail to fill out a questionnaire. Stadswonen uses the information provided to improve their services. Before departure a follow-up questionnaire follows. Stadswonen is always interested in the feedback from her guests' and therefore we can always be reached by telephone or e-mail.

How to contact Stadswonen's Short Stay Housing department?

<i>e-mail address:</i>	<i>eur@stadswonen.nl</i>
<i>Postal address:</i>	<i>Postbus 4057 3006 AB ROTTERDAM</i>
<i>telephone:</i>	<i>010 – 800 72 00</i>
<i>Opening hours telephone:</i>	<i>Monday through Friday, 9 am to 5 pm</i>
<i>Visitors' address:</i>	<i>Struisenburgdwarstraat 109 3063 BT ROTTERDAM</i>
<i>Opening hours desk:</i>	<i>Monday through Friday, 10 am to 6 pm</i>

stadswonen · housing

short stay housing in Rotterdam

version: May 2010

the latest version of this publication is to be found on www.shortstay.nl

Disclaimer

Stadswonen has assembled this document (the 'Information') with care and to the best of the authors' knowledge. Despite this, Stadswonen does not guarantee the correctness or comprehensiveness of the Information and no rights can be derived from its content. Stadswonen does not accept any liability or responsibility for the Information. Stadswonen reserves the right to change, edit or alter the Information and this message at any moment.

Copyrights notice

© Stadswonen - all rights reserved.